



**FEMA**

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# Disaster Recovery Centers Open in Bucks and York Counties

**HARRISBURG** - The Commonwealth of Pennsylvania and FEMA opened two Disaster Recovery Centers (DRC) today in Bucks and York Counties to help those whose homes or personal property were affected by the remnants of Hurricane Ida between August 31 - September 5, 2021.

The Bucks County DRC, operating in partnership with the [Bucks County Emergency Management Agency](#), is located at:

**Warwick Square Shopping Mall**

Former Giant Grocery Store

2359 York Road

Warminster, PA 18929

Hours of operation on Friday, September 24, 2021: 1 p.m. – 7 p.m.

Beginning Saturday, September 25, 2021:

Monday – Friday 10:00 a.m. – 7:00 p.m.

Saturday – 10:00 a.m. – 5:00 p.m.

The Bucks County DRC is closed on Sundays.

The York County DRC, operated in partnership with the [York County Office of Emergency Management](#), will be located at:

**Manchester Township Municipal Building**

3200 Farmtrail Rd.

York, PA 17406

Hours of operation on Friday, September 24, 2021: 1 p.m. – 7 p.m.

Beginning Saturday, September 25, 2021:

Monday – Friday 10:00 a.m. – 7:00 p.m.

Saturday – 10:00 a.m. – 5:00 p.m.

The York County DRC is closed on Sundays.

DRCs provide disaster survivors with information from Pennsylvania state agencies, FEMA, and the U.S. Small Business Administration. Survivors can get help applying for federal assistance, learn about the types of assistance available, learn about the appeals process and get updates on applications.

Visiting a Disaster Recovery Center is not required to register with FEMA. In addition to visiting a DRC, you can register by:

- Call the FEMA Helpline at **1-800-621-3362**. Multilingual operators are available. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **1-800-462-7585**. If you use **711** or VRS (Video Relay Service) or require accommodations while visiting a center, call **1-800-621-3362**. The toll-free numbers are open daily from **7 a.m. to 10 p.m. EST**.
- Help is available in most languages, and information on the registration process is available online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or [DisasterAssistance.gov/es](https://DisasterAssistance.gov/es) for Spanish.
- Download the FEMA [mobile app](#) (also in Spanish), wherever you access your mobile applications.

The DRC will be accessible for individuals with disabilities and have on-site communication accessibility tools like amplified listening devices and Video Remote Interpreting. Additional accommodations can be made upon arrival. ASL interpreters and multilingual services will be available upon request. Residents can locate open disaster recovery centers in their area via the FEMA App, by texting DRC and their zip code to 4FEMA (43362) or online via [FEMA's DRC Locator](#).

Specialists at these temporary Disaster Recovery Centers are equipped to help individuals apply with FEMA, upload documents needed in the application process, and answer questions about specific cases. In addition, Customer Service Representatives from the [Small Business Administration](#) will also be on hand to provide program information, answer any questions and explain how to apply for SBA's low-interest disaster loans for businesses, private non-profits, homeowners and renters.

For information about SBA's disaster assistance, call 1-800-659-2955, email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visit SBA's website at [SBA.gov/disaster](https://SBA.gov/disaster). Deaf and hard of hearing individuals may call 800-877-8339.

Additional agencies and services will be present once the DRCs reach full operational capability next week. All centers will follow COVID-19 precautions and masks will be required by both FEMA specialists and survivors.

FEMA's Individual Assistance program is designed to help survivors with immediate essential needs and to help displaced survivors find a safe, functional place to live temporarily until they can return home. Many survivors may have additional needs beyond what can be provided by FEMA. The agency works closely with state, federal, faith-based, and voluntary agencies to help match survivors who have remaining needs with other sources of assistance.

For more information on how to register, please visit: [How to Register with FEMA for Disaster Assistance in Pennsylvania | FEMA.gov](#)

For more information on what to expect after you register, please visit: [What to Expect After Registering for FEMA Disaster Assistance in PA | FEMA.gov](#)

For more information about Pennsylvania's recovery, visit [fema.gov/disaster/4618](https://fema.gov/disaster/4618).

The registration deadline for FEMA Disaster Assistance in Pennsylvania is November 10, 2021.

For updates on the Pennsylvania response and recovery, follow the Pennsylvania Emergency Management Agency [twitter.com/PEMAHQ](https://twitter.com/PEMAHQ) on Twitter and Facebook <https://m.facebook.com/PEMAHQ/>. Additional information is available at [fema.gov/disaster/4618](https://fema.gov/disaster/4618).

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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. Reasonable accommodations, including translation and American Sign Language interpreters via Video Relay Service will be available to ensure effective communication with applicants with limited English proficiency, disabilities, and access and functional needs.*

*FEMA's mission is helping people before, during, and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia.*

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